

Interventions Working Group Meeting 79 – 2024 Yearly Review

1. Background

- 1.1 The below provides an overview of the Intervention Working Group's (IWG) activities during 2024. The Work Plan for 2025 will be discussed and finalised during the January 2025 meeting.

2. 2024 Overview

- 2.1 Seven IWG meetings were held in 2024. One of the meetings was held in person and the remaining six were held on Microsoft Teams.
- 2.2 Discussions included items on the 2024 Work Plan, a variety of operational, safety and reporting issues and several standing agenda items.

3. Work Plan Items – End of 2024 Summary

Asbestos

- 3.1 A gallery of images has been submitted to the AMO for inclusion in their asbestos guidance document.

Extra Validation Across the DTN

- 3.2 Several Supplier representatives have volunteered to assist in progressing this matter. Work will continue into 2025.

Improving Customer Journey via Online Forms

- 3.3 The IWG noted updates that several DNOs have created these forms and are monitoring feedback.

Sharing and Discussing Internal Policy Changes

- 3.4 The IWG agreed for an IWG yearly review to be completed.
- 3.5 Members agreed that policy change updates should be given via the REC and have requested that a policy change briefing is added to the EOMF agenda.

Cage Clamp Isolators Guidance

- 3.6 Members discussed the possibility of developing guidance and where this best sits. This has been referred to Martin Allen Martin Allen (Electrical Safety First).
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Radio Teleswitch

- 3.7 Members added this item at the end of 2024 as they acknowledge the challenges surrounding targets being met for switch off. Discussions will continue into 2025.

4. Operational, Safety and Reporting Issues

- 4.1 In addition to the pre agreed matters included on the 2024 Work Plan, IWG members discussed a variety of operational, safety and reporting issues. These included the following.

- Heavy duty metal clad cut-outs
- B07 examples
- Unknown fuse ratings at de-energised sites
- Load limit the amp fuse
- The Electrical Contractors feedback on the SIP role
- The Energy UK safety and quality issue contacts
- Meter sticker
- 100amp fuses being replaced with 80amp on domestic properties
- Ground subsidence issues and damaged equipment
- Unhinged metal clad cutouts
- Different types/mix of main fuse carriers
- 1971 meter containing asbestos

- 4.2 Details on these topics and outcomes can be found within Attachment 1

5. Additional IWG Activities

REC/DCUSA Safe Isolation Provider (SIP) Review

- 5.1 Following the release of a YouTube video 'Should Electricians Cut Fuse & Meter Seals?', which highlighted that a number of electricians are struggling to find SIPs to support them, members discussed the possibility of completing a piece of work to review the progress to date on the introduction of SIPs (i.e the benefits, gaps still remaining etc.).
- 5.2 The Chair of the IWG took an action to discuss this with the Retail Energy Code (REC) and subsequently the DCUSA Panel.

- 5.3 The DCUSA Panel provided approval for a guidance video to be created to explain what a SIP is and what the requirements of becoming a SIP are (e.g., to become a MEM). Work will continue into 2025 to develop and release this video.

Phenolic Cut outs

- 5.4 The IWG initially formed a subgroup in May 2022 concerning three incidents associated with phenolic electricity cut-outs. The IWG developed a safety bulletin that became part of a new A19 code. Since this time there have been more incidents, therefore the IWG agreed to continue discussions with the aim of agreeing a way forward.
- 5.5 Members discussed a number of suggestions, including replacing 50390 model cut outs, reviewing safety and PPE procedures, raising a B or C code with '50390' in the notes and creating a new C code.
- 5.6 The IWG were provided with updates from the STIG meetings, where it was confirmed that a project will commence in 2025 to recover a variety of cut outs for testing. A common process will be put in place for how equipment is recovered and sent to a single service provider for forensic analysis. DNOs will have a requirement to collect units for testing. Requirements will be added to the ENA Engineering Recommendations (EREC) G103 'Generic industry risk assessment and asset management approach for Low Voltage service termination equipment'.

Attachments

- IWG 20250108 06 - Attachment 01 - 2024 Yearly Review

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